

## Report of 19<sup>th</sup> CSI SIG eGovernance Awards 2021

CSI SIG eGovernance Awards continued its journey uninterruptedly for the 19<sup>th</sup> year with the voluntary & honorary support of the highly dedicated CSI SIG eGov Core group & other esteemed experts drawn from various domain areas: Government, Academics, Industry/ Software Consultancies having rich experience in e-Governance practices & processes who brought a rich perspective to the assessment of the nominations in multi stage evaluation process.

CSI SIG eGov Core team in view of the inherent challenges of Covid-19 and beyond realised the necessity of the **Change Management and Process-Reengineering** in CSI SIG eGovernance Award process for continuing the uninterrupted journey of recognition of best eGovernance initiatives of the country which were started way back in 2002.

As a result of due deliberations, following three stages were freezed for evaluation of nominations:

Stage-1: Review of Nomination Documents

Stage-2: Digital Dialogue for Field Validations

Stage-3: Expert Deliberations

It was a win-win situation for nominees as well as team of experts as no overheads were involved and presentations were fixed virtually as per the mutual convenience.

New portal was designed, developed & launched within a timeframe of less than month in Covid-19 period to cater the requirements of all the stakeholders to facilitate them in whole award process cycle and also to automate the processes as far as feasible. This portal will also be useful in building repository of the eGov best practices for future reference by the eGov practitioners. Whole award process starting from submission of nominations, assignment of nominations to experts, submission of scores, shortlisting based on weighted scores on each of the parameters listed under the different heads of the nominations for various categories of Awards, e-communications to the experts as well as nominees was completed by using various features of the new portal.

All the stages of assessment were completely virtual since last two years. Nominees, experts and all Core group members appreciated this change of the pattern in the award processes.

Nominations were invited for 19th CSI SIG eGovernance Awards 2021, under the categories- **Projects and State** by various Government departments (Central/ State/ Local Administration) & PSU's from **Sept. 7, 2021**. Sustainance category has been dropped from this year after a review by the Core Committee.

In all 125+ interesting and innovative nominations were received under various categories from different States/ UT's of the country. For this year's CSI SIG eGovernance Awards as well, there were nominations from various government departments; central, state, district administration. local bodies, PSU's covering a wide spectrum of domain areas such as

- Administration & eOffice Tools;
- Agriculture, Animal Husbandry, Forests & Environment;
- Citizen Services, Social Welfare & Grievance Redressal;
- Ease of doing Business
- Education, Training & Employment;
- Election;
- Energy, Water, Food & Civil Supplies;
- E-Procurement & E-Auction;
- Health & Wellbeing;
- Housing, Urban & Rural Development & Transport;
- Law, Judiciary & Police;
- Revenue, Finance & Audit;
- Travel & Tourism;
- Others

Nominations were reviewed and evaluated by the team of experts by adopting a well-defined multi-stage evaluation process. Intimations were sent to the departments/entities that were shortlisted at the end of Stage - 1, to fix the schedule of virtual presentations for Stage-2: Digital Dialogue for Field Validations with the concurrence of the nominated experts. Shortlisted nominations in Stage-2 were again reviewed by group of experts in Stage-3. Final list of award winning nominations was prepared by the Core group members based on the grand scores of weighted scores in each Stage.

Summary of CSI SIG eGovernance Awards 2021 in various categories is as follows:

### **State Category - 2**

Award of Excellence - State of Odisha

Award of Appreciation - State of West Bengal

### **Project Category Awards - 40**

Award of Excellence - 12  
Award of Appreciation- 9  
Award of Recognition- 19

On April 23, 2022, full day grand event comprising knowledge sharing sessions followed by 19th CSI SIG eGov Awards 2021 ceremony was organised at MNNIT Allahabad, Prayagraj. CSI SIG eGovernance Awards ceremony was organised independently by the CSI SIG eGov as CSI Annual Convention could not be organised. Successful nominees of each category of Awards participated in the large numbers to receive the Awards & witness the event physically. 125+ participants and guests were present in the Awards Ceremony. Live webcast of all the sessions of the programme was done to facilitate the nominee team members as well as expert committee members to virtually witness the event who could not physically join due to Covid-19 travel restrictions/ guidelines.

Due to Covid-19 Pandemic, we restrained ourselves not to encourage the travel of senior team members of even our CORE group team. Live webcast of the full coverage of the programme was done. Many of our group members must have witnessed the live telecast. However, for those expert group members who somehow could not see the message communicated through portal and missed the live event telecast, we are providing the links to view the Awards distribution ceremony.

Programme started with the lighting of the Lamp by invited guests Prof. A.K. Mishra, Former Dean & HOD, CSE, MNNIT Allahabad, Prayagraj. Prof. Rajeev Tripathi, Professor, ECE & Immediate Former Director, MNNIT Allahabad, Prayagraj & Prof. M.M. Gore, Professor, CSE & Dean, MNNIT Allahabad, Prayagraj in the Inaugural Session.

Prof. G. P. Sahu, Convener, CSI SIG on eGovernance welcomed the guests and awardees in the beginning of the programme. Prof. D.K. Dwivedi, Convener (Awards), CSI SIG on eGovernance introduced the 19th CSI SIG eGovernance Awards process & programme schedule.

Programme continued with the select presentations by the teams of successful nominees of **State Category- Award of Excellence- State of Odisha** and **Project Category- Award of Excellence** winners of following winning nominations:

**State Category- Award of Excellence**  
**State of Odisha**

**Project Category- Award of Excellence**

- RT-PCR Mobile App and Covid19 Sample Collection Management System
- Comprehensive Financial Management Systems (CFMS): An e-governance initiative to reform the Public Financial Management Landscape
- Sandes (Government Instant Messaging System)
- Duare Sarkar
- UP-DARPAN Dashboard for Honble CM
- Odisha Assembly Journey Towards Digital Transformation (Paperless Assembly)
- OxyCare Management Information System (OCMIS)
- SVAMITVA Dashboard ( Survey of Villages Abadi and Mapping with Improvised Technology in Village Areas)

Panel Discussion was organised on:

**Topic: e-Governance Best Practices - COVID-19 Pandemic Management and Way Forward**

Panel Experts:

Sri Vishal Chauhan, IAS, Joint Secretary, Ministry of Health & Family Welfare, Government of India

Sri Sunil Kumar, Dy. Director General, National Informatics Centre HQ, MeitY, Government of India, New Delhi

Sri K Rajasekhar, Dy Director General & Head of Group, Centre for Data Governance, National Informatics Centre Telangana State Centre, MeitY, Govt of India, Hyderabad

Dr. Kamal Lochan Mishra, IAS, District Magistrate and Collector, Nabaranghapur, Odisha & Former Additional Commissioner, Relief, Disaster Management Department, Govt. of Odisha

Moderator:

**Prof. D.K. Dwivedi**

**Convener, 19<sup>th</sup> CSI SIG eGovernance Awards 2021**

Hon'ble Mr. Justice Ajit Singh, Judge, Allahabad High Court was Chief Guest and Sri Radhey Shaym Verma, Director, MNNIT Allahabad, Prayagraj was Guest of Honour in the 19th CSI SIG eGovernance Awards 2021 ceremony.

Prof. G.P. Sahu, Convener, CSI SIG eGov welcomed Chief Guest and Guest of Honour by presenting bouquet of flowers followed by a brief welcome address.

Compendium "**Digital Governance in Digital Society: Select eGovernance Initiatives 2021**" and "**19th Anniversary Souvenir**" were released on the occasion and Awards of State Category & Project Category were distributed. Both the guests enlightened the audience with their address.

Prof. D.K. Dwivedi, Convener(Awards), CSI SIG eGov presented mementoes to the Chief Guest & Guest of Honour, summarised the deliberations of programme and extended vote of thanks.

Galaxy of esteemed team members from different fields coming forward to offer their voluntary support in the virtual assessment of nominations in different phases of the Awards process within set timelines during the COVID Pandemic, was really a great motivation for us which cannot be acknowledgement and expressed in a few words.

CSI-SIGeGov continues to focus on eGovernance space and facilitate sharing of knowledge across the stakeholders through recognizing excellent work done in this area and publishing the case studies on successful eGovernance projects. As per the past practice, various aspects presented and articulated in the nomination documents submitted by the project owners which qualified for **Stage-3 (Finalist Stage): Expert Deliberations** were captured and presented in the form of a **Compendium**. CSI-SIGeGov is bringing out another compendium with the title "**Digital Governance in Digital Society - Selected eGovernance Initiatives 2021**" edited by Prof. D.K. Dwivedi and Prof. G.P. Sahu. Such compendium in the past has become a good reference and source of knowledge for both practitioners and researchers over the years.

**19<sup>th</sup> Anniversary of the Awards Souvenir** containing the slate of the winners in State and Project categories, of 19<sup>th</sup> CSI SIG eGovernance Awards 2021, Nominees Speak columns of select winners and complete list of the Award winners since inception of the Awards was also published.

A soft copy of the **compendium** and **Souvenir** is available for download through the '**Publications**' link of the **CSI SIG eGov web site**.

CSI SIG eGov team is inspired with the vision of (Late) Maj. General Dr. R.K. Bagga who had been a driving force to take the SIG activities forward for so many years at IIT, Hyderabad. CSI SIG eGov Core Committee members Dr. Ashok Agarwal, Shri Surendra Kapoor, Sri Prabhu Gollamudi, Dr. K.S. Vijay Shekhar, Prof Harish P Iyer, Dr.Piyush Gupta, Dr. C.V. Ramamohan, Ms. Ayaluri Sridevi who nurtured CSI SIG eGov from Hyderabad for the last more than 17 years were very helpful in providing all requisite inputs to the

current team for the smooth transition of the SIG eGov activities from Hyderabad to Allahabad during Pandemic period itself.

Needless to say, the trust and support provided by many of the CSI Past Presidents, CSI Fellows & CSI Office Bearers from different CSI Chapters and other founding members / mentors of CSI SIG eGov has been a source of strength in the successful completion of the 2021 Awards cycle. Former Presidents of CSI, Prof P Trimurthy, Shri Satish Babu, Sri M.D. Agrawal, Sri R.K. Vyas, agreed to voluntarily help in the assessment of nominations as well as other CSI SIG eGov activities in their own capacity on just getting a whatsapp message.

It would not have been possible to complete the Award process without the active support of senior authorities from the Government Departments/ Ministries. All HoD's/ Chief Secretaries/ Principal Secretaries/ IT Secretaries/ NIC officers/ Project In-charge Officers and their teams have extended great cooperation and support to CSI SIG eGov team to complete the assessment of nominations in all stages successfully within the set timelines. Sincere congratulations to all our nominees, award winners, core group members, esteemed experts whose passionate support keeps the CSI SIG eGovernance Awards going on, year to year since 2002.

Dr. (Mrs.) Neeta Verma, Director General, NIC has been very supportive & instrumental in encouraging NIC officers for submission of nominations for the CSI SIG eGov Awards from Ministries/ Departments of Government of India, NIC State Units and NIC District Units as well as nominating Sri Nagesh Shastri, Dy. Director General from NIC as the panel of expert committee. Receiving nominations in such large numbers especially when all departments were struggling with staff cut due to work from home situation, compiling datasheets/ figures was a great encouragement.

Present and former Director, MNNIT, Allahabad extended full support and encouragement to the CSI SIG e-Governance Awards team and provided unrestricted access to MNNIT's facilities and infrastructure as and when required.

Prof. G.P. Sahu, Convener, CSI SIG eGov along with his team of research scholars: Ms.Somya Gupta, Mr. Darshan Kalousa, Mr. Nitin Garg, Mr. Vikash, Ms. Ankita Singh, Mr. Manish Kumar Rajak from School of Management Studies, MNNIT, Allahabad have worked till late hours and even spent many nights for completing various tasks within the set timelines.

**Prof. D.K. Dwivedi**  
**Convener (Awards), CSI SIG eGovernance 2021**

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Links of some Important resources relating to 19<sup>th</sup> CSI SIG eGovernance Awards 2021 are as follows which will be useful for reference in future:

<https://csi-sigegov.org.in/>  
<https://www.csi-sigegov.org.in/awards/>

### SIGeGov Publications

**2021**

Digital Governance for Digital Society Selected eGovernance Initiatives - 2021

eGovernance Awards Souvenir 2020-21

Photographs of the Awards Programme

[https://drive.google.com/drive/folders/14ieYn0aF-EQqcSDhiRz1IfSB\\_wvrvcCs?usp=sharing](https://drive.google.com/drive/folders/14ieYn0aF-EQqcSDhiRz1IfSB_wvrvcCs?usp=sharing)

### Video Links

CSI SIG eGovernance Awards 2021 Ceremony

<https://www.csi-sigegov.org/awards/live.php>

<https://youtu.be/2tZyR-yFYmY>

### Some Links on Social Media/ Newspapers

<https://www.dailypioneer.com/2022/state-editions/mp-receives-prestigious-19th-csi-sig-e-governance-award.html>

<https://orissadiary.com/odisha-electronics-and-information-technology-department-conferred-with-award-of-excellence-under-state-category-at-19th-csi-sig-egovernance-awards-2021/>

[https://twitter.com/CMO\\_Odisha/status/1517859323401351168?ref\\_src=twsrc%5Etfw](https://twitter.com/CMO_Odisha/status/1517859323401351168?ref_src=twsrc%5Etfw)

CSI Award of Excellence for OxyCare Management Information System (OCMIS) | Informatics News

<https://informatics.nic.in/news/1408>

<https://informatics.nic.in/news/1407>

<https://informatics.nic.in/news/1406>

<https://informatics.nic.in/news/1405>

<https://bharatiyadigitalnews.in/24/04/2022/chhattisgarh-get-csi-sig-e-governance-award/>

<https://www.dailypioneer.com/2022/state-editions/mp-receives-prestigious-19th-csi-sig-e-governance-award.html>

<https://tribal.nic.in/images/images/FRF4ui9XMAEHic.pdf>